



FOR YOUTH DEVELOPMENT
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

AQUATICS PROGRAM POLICIES

General/Membership Policies:

ALL PROGRAMS, MEMBERSHIPS AND EQUIPMENT SALES ARE NON-REFUNDABLE. Refunds will not be given for cancellations resulting from fire, explosion, flood, storm, act of God, government acts, civil disturbances, labor difficulties, equipment breakdowns, COVID and its variants, or other circumstances beyond the YMCA's control.

In order to participate in any swim lesson program, swimmer(s) **must** have a valid membership. Monthly and annual memberships become effective on the day you sign up for membership. If you enroll your swimmer(s) in a "Youth Swim Membership (3-month or 6-month)" of any type, this will entitle them to a membership for the duration of the swim lesson session.

Program Specific Policies:

An evaluation is required for all levels with the exception of our beginner levels (SKIPS 1, SKIPS 2, Pike, Polliwog 1). Evaluations come in the form of progress reports following the end of a session or an individual swim evaluation from our Aquatics staff. Evaluations must be current (From the session that just concluded or a swim test done in the several weeks preceding registration). Progress reports from previous sessions/swim evaluations older than three (3) months old will require re-evaluation prior to registration.

Failure to have a current evaluation prior to registration will result in removal from the program.

- We reserve the right to either change or remove your child from their registered class if we find they have been enrolled in the incorrect level. **Swimmers may only be registered for the level they have been recommended for.**
- Those wishing to change classes may do through the first week of class permitted space is available. Changes may only be made with Aquatic Administrative staff. Class changes are subject to a \$15.00 and up administrative fee.
- Swimmers may only register for one class per session per participant.
- We reserve the right to cancel a class due to low enrollment.
- There are no credits allowed after the second week of the session.
- There are no make-up classes nor do we give credit for individual classes missed regardless of the reason. This includes illness, weather, etc.
- Participants can only attend the class in which they are registered.
- Any children who are not toilet trained must wear swimming diapers, plastic/rubber pants and a bathing suit.
- We are currently permitting one spectator per family on the pool deck to observe lessons. All spectators are required to sit in the bleachers. We are asking all spectators to keep 6 feet apart from other spectators in the room. However, if our teaching staff feels that any spectator is proving to be a distraction to their swimmer, they will be asked to leave the pool deck. If you choose not to sit in the pool area, parents & guardians are more than welcome to sit in the lobby or wait in their vehicles. **We ask that all parents stay on site for the duration of your swimmers' lesson.**
- All swimmers must abide by all program specific protocols put into place related due to the COVID-19 Pandemic. Protocols are program specific and may vary from program to program. Information about program specific protocols can be found on our website.

Failure to abide by any of these policies may result in removal from the program.